

Accommodation Booking Terms and Conditions

The Hiring Contract is between the client and Gwendoline Cranston (hereinafter called "GC") and is subject to the following conditions.

Bookings: Payment and Deposit

A deposit of £100 per holiday week is required when the booking is made. If the booking is made four weeks or less before the commencement of the holiday, then the full rent should be paid at the time of booking. If a booking cannot be accepted by GC, the full amount paid will be returned within 14 days. If a booking is accepted, the client becomes liable for the balance of rent for the full period of the holiday, which must be paid 4 weeks prior to the holiday starting. When the balance of the rent is paid, final details of the property, with keyholder information etc , will be forwarded.

Payments should be made by;

- a) Bank transfer to our our advised bank account
- b) or by sending a cheque together with a completed booking form to Mrs G Cranston.

6 Fetteresso Terrace, Stonehaven, AB39 2DS, UK

If a Client cancels a booking before taking up the holiday let, having given due notice to the GC in writing, the following terms will apply and a cancellation charge will be payable as follows:

Cancellation

No. of days before holiday date Cancellation Charge
that notification is received payable
More than 56 days Full Deposit
29 – 56 days 50% of cost or full deposit,
whichever is greater
15 – 28 days 75% of cost
0 – 14 days 100% of cost

Occupancy

In no circumstances may the number of people occupying the property exceed four unless agreed in advance and in writing. If the composition of the party changes after the booking has been made, GC must be advised and agree to the change. GC reserves the right to refuse entry or terminate the hire without notice if this condition is not observed, or refuse to hand over the property to any person who, in their opinion, is not suitable to take charge. In such cases all liability of GC shall cease and GC shall not accept responsibility or liability for such refusal or termination.

Your Obligations

The Client agrees to keep the property and all the fitments, furniture, equipment and other contents in or on the property in the like state of repair and condition as at the commencement of the holiday let and will make good any damage, breakage or loss that may occur during the period of the holiday let. The property and all fitments, furniture, utensils and equipment etc., must be left in a clean and tidy condition at the conclusion of the period of the holiday let. Any additional required cleaning above the normal allowed 4 hours will be charged @ £15/hr and deducted from the security deposit.

No pets are allowed.

Artificial tanning and hair dye products are not permitted in Glencroft due to staining risks.

Accommodation & Letting

The rent of the property includes rates, gas and electricity supplied to the property during the holiday let. All property is supplied with pots, pans, glasses, crockery, cutlery, duvets, linen and towels.

Holiday lets normally run from Saturday 4 p.m. to Saturday 10 a.m. unless specifically arranged and agreed otherwise.

The booking is made on the understanding that the property is available to the Client on the dates stated. If for any reason beyond the GC's control (e.g. fire, storm damage, illness, sale or withdrawal of property, etc.) the property is not available on the date booked GC will use her best endeavours to provide alternative accommodation to the Client but cannot guarantee that such will be provided and if such cannot be found or is not suitable for the Client then all monies paid by the Client shall be returned in full. GC shall not be liable for any loss, expense, inconvenience or otherwise resulting from such unavailability or unsuitability and the client shall have no claim against them.

Confirmation of a booking by GC will be deemed to be an acceptance of these conditions and a confirmation of the details and conditions supplied at the time of booking. The Client warrants that he/she is authorised to agree to the GC conditions, is acting on behalf of all persons including those substituted or added at a later date and must be one of the property occupants on each night booked.

The Client is responsible for ensuring that all persons occupying the property comply with all the conditions in all respects. Any property occupied is strictly on the basis that the accommodation is for holiday use only and that no right to remain in the property after the end of the holiday period booked exists for the Client or for any other person or persons who occupy the property. All persons will vacate the property at the conclusion of the period of the holiday.